Elliott S150 and S160 are unmonitored computing labs available for scheduling for Psychology courses and running research subjects.

Podium systems: the podium systems match those used by Office of Classroom Management across campus. Please see OCM instructions regarding similar equipment in Elliott N119 at http://www.classroom.umn.edu/support/PClaptop.html. Report any problems with the podium computer to psyit@umn.edu.

The lab computers: The computers are called “thin clients” and run “computing sessions” hosted on "terminal" servers across campus. The labs are low maintenance; yet provide productivity and statistical software and Internet access for student classroom use.

General guidelines for troubleshooting:

1) All users must have activated their AD (Active Directory) UM accounts before being able to logon to any thin client.

2) If the machine seems frozen, hold down the power button on the “thin client” until the client turns off and then restart the computer.

3) PLEASE let PsyIT know promptly if you encounter a machine that will not boot or a monitor that is burned out. USE the name of the machine (e.g. s160a-c or s150g-2) from the labels on the side of each thin client when reporting problems. In addition, the more specific you are about the error, the easier it is for us to address the problem – will the computer not turn on? Are you getting a dialog box with an error message? Is the screen blinking? Do you hear odd sounds?

4) If there are widespread problems in the lab that usually indicates something wrong with the terminal server. As soon as you let us know, the more quickly we can escalate the problem to our server team.